



To whom it may concern,

Dear Madam, Sir,

I am writing this letter to strongly recommend Mrs. Martina Schumann as a Spa operation and organization Expert. I know Mrs. Schumann because she worked with me during my position as GM of the ROBINSON Club Cala Serena as Spa Manager and later as the person who took over the task to restructure and organize the beauty Spa at the Castillo Hotel Son Vida, a LUXURY COLLECTION HOTEL by Starwood.

During her time at the Castillo Hotel Son Vida, Mrs. Schumann demonstrated a very good work ethic and interpersonal skills. We outlined a scope of work and targets to be completed, and she successfully completed that work in the time required. She put extra hours as necessary in order to meet the expectations of Team and clients. She is very team orientated and has great knowledge of Spa organization, especial she knows what the clients wants and the team need.

Overall I will always strongly recommend her and if we need a person with her specialties, we will ask her again.

Sincerely,

W.John Veensma

General Manager

Castillo Hotel Son Vida